



RAIL SOLUTIONS

Service

At your disposal, today and in future





Reliable Services

Provided by
GEZ Rail Solutions



By modernizing your trains, you ensure the future viability of your company – and with the corresponding services you will ensure the sustainability of the refurbishment.

In 2016 the Schaltbau Group bundled its modernization and refurbishment activities into GEZ GmbH, in order to provide you with a range of tailor-made services. Against this solid background and supported by our extensive experience, you will always be able to rely on GEZ services, both now and in future.



Hotline

Available around the clock

Experienced technicians and competent support staff with rapid access to all of our GEZ products are at your disposal by telephone, e-mail and via service programs. The GEZ service concept consists of four stages.

- > Diagnostics
- > Troubleshooting by customer's service staff
- > Hotline / After sales service
- > GEZ's service staff



Electrical Fitting and Commissioning

Our experts ensure smooth deployment

GEZ provides electrical fitting services, management of works, assembly planning, installation documentation and disposal. Our specially trained staff ensure rapid commissioning.



Servicing, Overhauls, Major Inspections

Long service life thanks to regular maintenance

Even with modern low-maintenance products regular servicing ensures the security of your operation and extends the life of your trains. Furthermore, maintenance is often prescribed by the manufacturer and is indispensable for safety-related products.

Our employees are well-trained and provide you with maintenance services applied with sound judgement. To ensure reliable functionality, we provide maintenance for your products both at your premises as well as in our workshops.

When conducting servicing work, we follow the manufacturer's regulations (VDV, BOStrab, EBO and many others). By concluding a maintenance contract you will lower the lifetime costs of your products.

Mobile Service

Keeps your trains up and running

If you operate several workshops and do not want to provide all of the services at every location, then simply take advantage of the mobile services offered by GEZ. We provide all of the maintenance and inspection services, from HVAC services to toilet servicing. In doing so, we rely on service standards offered by the Schaltbau Group throughout Europe. With special tools "on board" we are able to take immediate action and you will benefit from a quick resolution of the problem.

Obsolescence Solutions

Practically all of the electronic components for your trains

GEZ can usually supply electronic components even if they are no longer available from the manufacturer, either as original replacement parts or as reproductions of the original circuit boards, components or systems. We have determined replacement scenarios and defined updates and can integrate the parts into your systems.



Test Equipment

Read data, find errors, plan service

GEZ offers you a comprehensive range of appropriate test equipment, for purchase or rent. This includes notebooks loaded with test software, special test equipment such as door testers, light meters and converters, tool cases, special test instruments, diagnostic test software, test systems, automatic test systems (ATS), practice-oriented test devices as well as documented vehicle test devices.

Please contact us to discuss solutions tailored to your specific needs.



Spare Parts Management

Fast supply to keep your operation running

We use a computer-aided analysis and stock management system to keep track of spare parts, supported by warehouse management and availability concepts. These support both inhouse and external warehouses. We offer kit solutions and alternative solutions. AtGEZ we provide guaranteed availability times and documentation analysis.

Remote Diagnostics

Always well informed, everywhere

We provide tailor-made remote diagnostic and evaluation solutions to enable you to constantly monitor the state of your products and systems. You can download data around the clock, regardless of where your product or vehicle is located. Using our action planning system, by taking special measures and supported by early fault detection, we can intervene before a product fails. In addition, we offer stabilization options.

Training

Your staff's expertise advantage

We coordinate training courses together with your company and are able to provide courses for issues spanning a number of products. Your employees can be instructed, both in theory and practice, either at your premises, in the Schaltbau Group's training centres or in training courses at external companies. In our "Training on the Job" scheme, your staff will acquire new knowledge particularly effectively.

Our range of courses covers all GEZ product groups and includes training on fault finding, diagnostic applications, assembly and disassembly. Certificates are presented which document each training course.





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